supplier 152, respective delivery agent 212, or respective buyers delivery address. Co-pending U.S. Patent Application, Serial No. 09/475,630 provides details of the Internet based goods delivery system. Co-pending U.S. Patent Application, Serial No. 09/475,961 provides details of the delivery management system.

On page 5, please delete the paragraph starting on line 13 and replace with the following:

A delivery management system block diagram 200, as illustrated in Figure 3, provides the process that controls the goods delivery system described in co-pending U.S. Patent Application, Serial No. 09/475,961. Delivery management system 200 facilitates the scheduling of all deliveries from suppliers, to delivery agent locations, then to the buyer or store regardless of goods supplier while allowing for delivery date selection at the point-of-sale. Scheduling is performed by day at a zip code and alternately at a zip group level.

On page 12, please delete the paragraph starting on line 1 and replace with the following:

An alternative embodiment of the process steps for determining capacity utilization is illustrated in Figure 5. In this embodiment rather than workload for all markets being calculated at fixed intervals, the workload of the zone is calculated at the time the order is placed and stored in the electronic manifest. Also, a range of possible delivery dates are provided rather than a single delivery date. First a delivery date request is made, step 220. Next, the zip code is obtained for the order, step 222. Next, the delivery location, delivery agent 212, and supplier 152 is determined, step 224. Next, the first potential arrival date is determined, step 226, as described earlier. Next, the set of all delivery dates from the first potential arrival date to the requested date is determined (inclusive), step 402. Note step 402 includes all possible delivery